

**Main Examination (objective)**  
**Office Assistant (Multipurpose)**

Sr. No.	Name of Tests	Medium of Exam	No. of Questions	Maximum Marks	Duration
1	Reasoning	*	40	50	Composite Time of 2 hours
2	Computer Knowledge	*	40	20	
3	General Awareness	*	40	40	
4 a•	English Language	English	40	40	
4 b•	Hindi Language	Hindi	40	40	
5	Numerical Ability	*	40	50	
	Total :::::		200	200	

**Officer Scale-I**

Sr. No.	Name of Tests	Medium of Exam	No. of Questions	Maximum Marks	Duration
1	Reasoning	*	40	50	Composite Time of 2 hours
2	Computer Knowledge	*	40	20	
3	General Awareness	*	40	40	
4 a•	English Language	English	40	40	
4 b•	Hindi Language	Hindi	40	40	
5	Quantitative Aptitude	*	40	50	
	Total :::::		200	200	

- Candidates can opt either 4 a or 4 b.

Other detailed information regarding the online examination will be given in **Information Handout**, on authorised IBPS website which will be made available for the candidates to download along with the call letter.

**PLEASE NOTE:**

**For Office Scale-I and Office Assistants (Multipurpose):-**

Call letter for Preliminary Exam will not be collected at the examination venue. Candidate will need to retain the call letter (along with authenticated/ stamped copy of the ID proof) safely. Those candidates who are called for Main Exam will be required to bring this call letter along-with Main Exam call letter and other requisite documents as per information provided in the “information handout” and call letter.

However, scribe form (wherever applicable) will be collected during the Preliminary Exam.

Candidates need to bring one additional photograph (same as pasted by the candidate on call letter) along-with the call letter and other requisite documents as per information provided in the “information handout” and call letter. (Detailed instructions in the regard are provided in Sr. No. 12 on Page 18).

**For Officers Scale II and III:-**

Candidates need to submit call letter with the ID proof copy duly stapled together in the designated drop boxes after the examination. Those candidates who avail the services of scribe should submit scribe form along with the call letter and ID proof copy.

Candidates need to bring one additional photograph (same as pasted by the candidate on call letter) along-with the call letter and other requisite documents as per information provided in the “information handout” and call letter.

\* List of Version of tests (Medium of examination) for CRP RRB XI for posts of Office Assistants (Multipurpose) and Officer Scale I

Sr. No.	Name of State	Version of tests (Medium of examination)
1	Andhra Pradesh	English, Hindi and Telugu
2	Arunachal Pradesh	English and Hindi
3	Assam	English, Hindi and Assamese
4	Bihar	English and Hindi
5	Chhattisgarh	English and Hindi
6	Gujarat	English, Hindi and Gujarati
7	Haryana	English and Hindi
8	Himachal Pradesh	English and Hindi

9	Jammu & Kashmir	English, Hindi and Urdu
10	Jharkhand	English and Hindi
11	Karnataka	English, Hindi, Kannada and Konkani
12	Kerala	English, Hindi and Malayalam
13	Madhya Pradesh	English and Hindi
14	Maharashtra	English, Hindi, Marathi and Konkani
15	Manipur	English, Hindi and Manipuri
16	Meghalaya	English and Hindi
17	Mizoram	English and Hindi
18	Nagaland	English and Hindi
19	Odisha	English, Hindi and Odia
20	Puducherry	English, Hindi, Tamil, Telugu and Malayalam
21	Punjab	English, Hindi and Punjabi
22	Rajasthan	English and Hindi
23	Tamil Nadu	English, Hindi and Tamil
24	Telangana	English, Hindi, Telugu and Urdu
25	Tripura	English, Hindi and Bengali
26	Uttar Pradesh	English, Hindi and Urdu
27	Uttarakhand	English and Hindi
28	West Bengal	English, Hindi and Bengali

In the Online Application, candidates will be provided the option to indicate the Version of Tests (Medium of Examination) as applicable above. Candidates should be careful in exercising this option of Medium of Examination.

**Single level Examination (objective)**  
**Officer Scale-II (General Banking Officer)**

Sr. No.	Name of the Tests	Medium of Exam	No. of Qs.	Maximum Marks	Duration
1	Reasoning	Hindi/English	40	50	Composite Time of 2 hours
2	Computer Knowledge	Hindi/English	40	20	
3	Financial Awareness	Hindi/English	40	40	
4a•	English Language	English	40	40	
4b•	Hindi Language	Hindi	40	40	
5	Quantitative Aptitude & Data Interpretation	Hindi/English	40	50	
	TOTAL::::		200	200	

**Officer Scale-II (Specialist Cadre)**

Sr. No.	Name of the Tests	Medium of Exam	No. of Qs.	Maximum Marks	Duration
1	Professional Knowledge	Hindi/English	40	40	Composite Time of 2 hours and 30 minutes
2	Reasoning	Hindi/English	40	40	
3	Financial Awareness	Hindi/English	40	40	
4a•	English Language	English	40	20	
4b•	Hindi Language	Hindi	40	20	
5	Computer Knowledge	Hindi/English	40	20	
6	Quantitative Aptitude & Data Interpretation	Hindi/English	40	40	
	TOTAL::::		240	200	

**Officer Scale- III**

Sr. No.	Name of the Tests	Medium of Exam	No. of Qs.	Maximum Marks	Duration
1	Reasoning	Hindi/English	40	50	Composite Time of 2 hours
2	Computer Knowledge	Hindi/English	40	20	
3	Financial Awareness	Hindi/English	40	40	
4a•	English Language	English	40	40	
4b•	Hindi Language	Hindi	40	40	

5	Quantitative Aptitude & Data Interpretation	Hindi/English	40	50	
	TOTAL:::		200	200	

- Candidates can opt either 4 a or 4 b.

Other detailed information regarding the online examination will be given in **Information Handout**, on authorised IBPS website which will be made available for the candidates to download along with the call letter.

**E. PENALTY FOR WRONG ANSWERS (APPLICABLE TO ALL – PRELIMINARY, MAIN AND SINGLE LEVEL EXAMINATIONS)**

There will be penalty for wrong answers marked in the Objective Tests. For each question for which a wrong answer has been given by the candidate one fourth of the marks assigned to that question will be deducted as penalty to arrive at corrected score. If a question is left blank, i.e. no answer is marked by the candidate; there will be no penalty for that question.

**F. CUTOFF SCORE**

**For Office Assistant (Multipurpose)** - Each candidate will be required to obtain a minimum score in each test of Online Main examination to be considered to be shortlisted for provisional allotment. Depending on the number of vacancies available in each state, candidates will be shortlisted for provisional allotment.

**For Officers Scale I** - Each candidate will be required to obtain a minimum score in each test of Online Main Examination to be considered to be shortlisted for interview. Depending on the number of vacancies available, adequate number of candidates in each category not exceeding three times of the declared vacancies in each state shall be called for interview, subject to availability. Prior to the completion of the interview process, scores obtained in the Online Main Examination will not be shared with the candidates shortlisted for interview.

**For Officers Scale II and III** - Each candidate will be required to obtain a minimum score in each test of Online Single Examination to be considered to be shortlisted for interview. Depending on the number of vacancies available, adequate number of candidates in each category not exceeding three times of the declared vacancies shall be called for interview, subject to availability. Prior to the completion of the interview process, scores obtained in the Online Main Examination will not be shared with the candidates shortlisted for interview.

Mere passing in individual tests may not be sufficient as candidates should also score sufficiently high on Total score in order of merit to be called for Common Interview / Provisional Allotment. Decision of IBPS in short-listing and calling numbers of candidates for Common Interview / Provisional Allotment shall be Final.

**G. SCORES OBTAINED IN THE ONLINE EXAMINATION (Preliminary / Main / Single)**

The corrected scores obtained by each of the candidates in different sessions (if held) will be normalized using equipercentile method.

Scores upto two decimal points shall be taken for the purpose of calculation.

**FOR THE POST OF OFFICE ASSISTANT (MULTIPURPOSE) – MARKS OBTAINED ONLY IN THE MAIN EXAMINATION WILL BE CONSIDERED FOR FINAL MERIT LISTING.**

**FOR THE POST OF OFFICERS SCALE I – MARKS OBTAINED ONLY IN THE MAIN EXAMINATION WILL BE CONSIDERED FOR SHORTLISTING FOR INTERVIEW AND FINAL MERIT LISTING.**

**FOR THE POST OF OFFICERS SCALE II (GENERALIST AND SPECIALIST) AND SCALE III – MARKS OBTAINED IN THE SINGLE LEVEL EXAMINATION WILL BE CONSIDERED FOR SHORTLISTING FOR INTERVIEW AND FINAL MERIT LISTING.**

**H. EXAMINATION CENTERS**

- The examination will be conducted online in venues across many centres in India. The tentative list of Examination centres for the Preliminary / Main / Single examinations is available in Annexure II.
- No request for change of centre for Examination shall be entertained.
- IBPS, however, reserves the right to cancel any of the Examination Centres and/ or add some other Centres, at its discretion, depending upon the response, administrative feasibility, etc.
- IBPS also reserves the right to allot the candidate to any centre other than the one he/she has opted for.